

Right of withdrawal:

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods. To exercise your right of withdrawal, you must inform us – German Health Technology GmbH, Fritz-Thiele-Str. 13, 28279 Bremen, Phone: + 49 (0) 0421 224 104-0

Email: info@biorelax.eu – by means of a clear declaration (e.g. a letter sent by post, fax or email) of your decision to withdraw from this contract. You can use the withdrawal form template below (however, this is not mandatory). To comply with the withdrawal period, it is sufficient that you send the notification of exercising the right of withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal:

If you withdraw from this contract, we must return to you all payments that we have received from you, including the delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. We may refuse to refund you until we have received the goods back or until you have provided proof that you have returned the goods, whichever occurs earlier. You must return or hand over the goods to German Health Technology GmbH, Fritz-Thiele-Str. 13, 28279 Bremen, Germany, without delay and in any case no later than fourteen days from the day on which you notify us of the withdrawal from this contract. The deadline is deemed to be met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You only have to pay for any loss of value of the goods if this loss of value is due to the handling of the goods which is not necessary to inspect the condition, properties and functioning of the goods.

Remarks on a non-existing right of withdrawal

The right of withdrawal does not apply to distance contracts

- for the delivery of goods that are not prefabricated and for the production of which an individual selection or determination by the consumer is decisive or that are clearly tailored to the personal needs of the consumer,
- for the delivery of sealed goods that are not suitable for return for reasons of health protection or hygiene, if their seal was removed after delivery,
- for the delivery of goods if these have been inseparably mixed with other goods after delivery due to their nature.

Withdrawal form

(If you want to withdraw from the order, please fill out this form and send it back)

To: German Health Technology GmbH, Fritz-Thiele-Str. 13, 28279 Bremen, email: info@biorelax.eu

I/we (*) hereby withdraw from the following contract concluded by me/us (*):

Invoice number:

ordered on received on

Name of consumer(s): _____

Address of the consumer(s):

Date:

For refund by bank transfer:

Account holder:

Bank:

IBAN:

For PayPal payout:

Your transaction ID:

Signature of the consumer(s): (only in case of notification on paper)